

**Addendum/Clarification to**  
**RFP HO/ DIT/PROC/DP/2008-09/05 dated 27.09.2008**

The following addendum/clarification to above RFP have been incorporated for compliance

Vendor Query

1. Point No.2.4 (Page No. 7)- Audit will be required at Head Office (Main DP) and on branches. Please clarify/confirm.

Banks Comment

**Yes**

Vendors Query

2. Point No. 2.13 (Page No. 8) - Kindly provide the scope of work for the bilinguality and the time frame to provide this. Mandatory reports like Statement of Holding / Statement of transactions can be provided in Hindi as well as in English.

However, we would like to mention that the Back Office systems are designed as per the Guidelines /Norms of Depositories /SEBI and as of now the system from NSDL / CDSL are not bilingual. All communication between Back Office System / Depositories is through import / export of files which are again as per the format of Depositories only. You are requested to look once again into this requirement.

Banks Comment -

**No Change in the RFP terms**

Vendor's Query

Point No. 21.4.1.2 (Page No. 26) - As discussed; customization will be required only if there is any gap between Bank's requirement (Appendix B, Page No. 43) and the system supplied. Please confirm.

Bank Comment -

**Requirement specified in the RFP must be provided**

Vendors Query

Point No. 21.4 (Page No. 26)- Kindly provide the no. of days with payment schedule.

Banks Comment

**No Change in the RFP terms**

Vendors Query

Point No. 1.1.5 (Page No. 31) – As discussed, Bank requires only interface for online trading/ balance and statement of holdings over phone. Scope of work for online trading needs to be provided by the Bank. However, our product details for DP Gateway is attached here with for your reference.

Banks Comment

**No Change in the RFP terms**

Vendors Query

Point No. 1.1.15 (Page No. 31)- Kindly provide the CBS- FNS(TCS) /TBA interface details to debit the charges etc.

Banks Comment

**Requirement must be provided as per RFP terms**

Vendors Query

Point No. 1.2.3 (Page No. 32)- As discussed; Data (for Slips and Financial Ledger) will be converted only if it is available in the proper format. Data which is available with Bank in physical registers / word files /Holding / Transactions etc will be imported by Bank manually from the files as provided by the Depositories.

Banks Comment

**If the data maintained in structured format of software (excel/foxpro) then conversion to be carried-out by the vendor.**

Vendors Query

Point No. 1.2.5 (Page No. 32) – Same as defined above for Point No. 21.4.1.2 (Page No. 26). Please confirm.

Banks Comment

Yes

Vendors Query

Point No. 26 (Page No. 51) – Kindly provide the scope of work for Future & Option Trading , Margin Trading , Mutual Fund Trading and Insurance Trading.

Banks Comment

Point may be deleted

Vendors Query

Point No. 29 (Page No. 51)- Kindly elaborate the Multi DMP operations requirement.

Banks Comment

**It is multi DPM (Depository Participants Module)/not multi DMP**

Vendors Query

Appendix C (Page No. 52)- Kindly provide the required reports and their formats.

Also as the Back Office applications are critical in nature, one transaction failure may lead into auction. Keeping in mind the criticality of the system; we suggest the bank to hire the Resident Support Engineer. Alternatively, Bank can provide the remote login facility at Kolkata / Lucknow main DP; so that problem can be attended immediately.

Banks Comment

**Reports as per attached list are to be generated. For support/service refer RFP terms**

Vendors Query

Pg 25 point 18.3 - Warranty and Post Warranty.

Request you to please clarify if only offsite maintenance support is acceptable during warranty and Post Warranty.

Banks Comment

**No Change in RFP Terms**

Vendors Query

Pg 26 point 19.1

As discussed during the Pre-bid meeting, we would like to submit GAP(Gap Analysis Document) instead of SRS. Please confirm.

Banks Comment

**No Change in RFP Terms**

Vendors Query

Page 26 - point 24.4.1.2

With regard to this, please clarify if customization would mean adherence to all 30 points mentioned in Annexure-1 Appendix A Technical Specifications.

Banks Comment

**Yes, as also mentioned elsewhere in the RFP terms**

Vendors Query

Page 26- 21.4.1.3

With regard to this point we request you to please define what is meant by successful implementation. Please confirm if we can consider 2 months as live run as successful implementation.

Banks Comment

**3 Months (one Quarter)**

Vendors Query

Page 27 point 21.4.2.1

With regard to this please clarify, if completion of implementation means live run for a period of 2 months.

Banks Comment

3 Months (one quarter)

Vendors Query

Can we make an assumption of 2000 transactions per branch. Please clarify.

Banks Comment

Yes

Vendors Query

Page-27 point-22.1

We assume that no. of trainees will be 25 maximum in each batch, both at Kolkata and Lucknow.

Banks Comment

**Yes**

**CHIEF MANAGER  
ALLAHABAD BANK**